

# ybi Wins 2008 \*Customer Satisfaction Excellence Award



Brad Oldham from Enhance Plus and David Zammit from ybi on Feb 28.

## \*Customer Satisfaction Excellence Award:

Over the last 52 weeks, ybi has consistently rated in the highest achievable scores in customer satisfaction excellence. This has led them to win 4 Achievement Awards and now the very rare & coveted Excellence Award.

Hunter based company Enhance Plus, has weekly called ybi clients like yourself and asked for feedback relating to the quality of our service and suggestions you may have.

**Thank you for all your honest feedback!**



**So when buying a home  
call 'ybi'...before you buy.**



**ph 1300 766 650**

**'ybi'**

***The peace of mind specialists***